THE
HUNTINGTON

COVID-19 Safety Verification

Patron Data

The Huntington began performances on August 27th, 2021

Total Patrons: 7,407

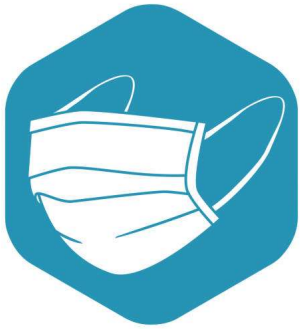
- 73 patrons had no proof of vaccination or negative test
- 19 Patrons were not able to enter the theatre
  - 9 patrons decided to leave on their own
  - 9 patrons exchanged into other dates
  - 1 party exchanged into a streaming option at the window
- 32 Onsite Rapid Tests Administered (none of which were positive)
- 22 Patrons needed assistance finding proof of vaccination on their smart phone
- 3 cases of hostile patrons

Masks

Masks are required for all patrons, staff, and volunteers in the Calderwood Pavilion, regardless of vaccination status. If they do not have a proper mask, our Crowd Attendant will provide a 3-ply procedural mask with adjustable nosepiece, free of charge.

Intermittent mask checks are conducted by each theatres head usher to ensure patrons remain properly masked throughout the duration of the performance.

All of our guidance is pulled directly from the CDC. *Masks should cover the nose and mouth and be made of multiple layers of tightly woven fabric and should not have gaps around the nose or side of the face, valves, or be made of thin or single-layer fabric. Masks should not be wet or dirty.*



Masks

Please make sure each individual masks meets the following requirements:

Have two or more layers of washable, breathable fabric

Completely cover your nose and mouth

Fit snugly against the sides of your face and don't have gaps

Wear a gaiter with two layers, or fold it to make two layers

A face shield is not an acceptable replacement for a mask. Patrons are welcome to wear a face shield over a mask if they prefer.

Checking Vaccine Documentation

Accepted:

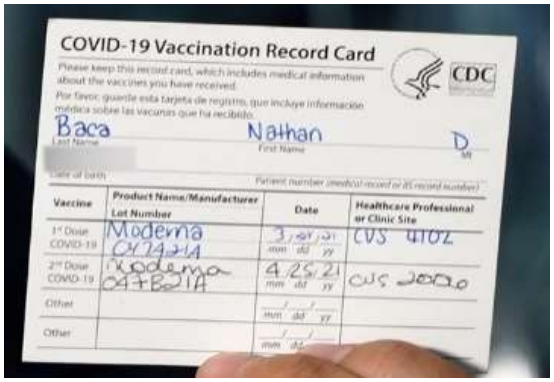
- ✓ COPY OR PHOTO OF VACCINATION CARD
- ✓ NEGATIVE PCR TEST WITHIN 72 HOURS
- ✓ NEGATIVE ANTIGEN TEST WITHIN 24 HOURS
- ✓ BINDLE APP ENTRY PASS
- ✓ NEW YORK EXCELSIOR PASS

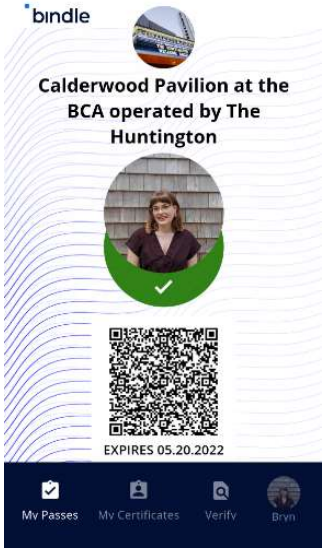
Not Accepted:

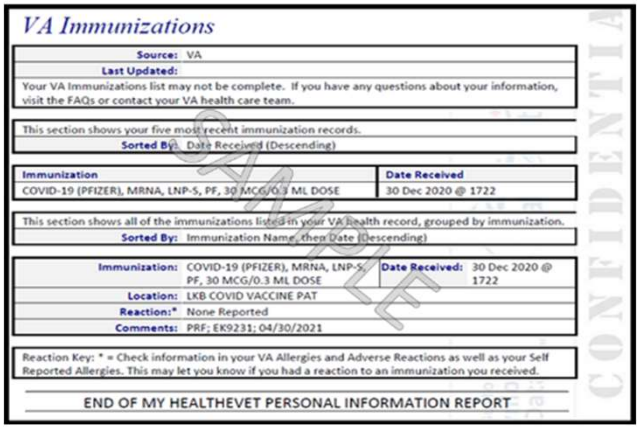
- ✓ ANTIBODY TEST
- ✓ APPS OTHER THAN BINDLE AND EXCELSIOR

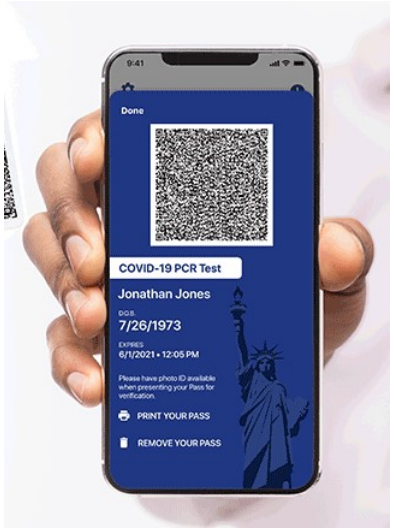
Hello, welcome to the Calderwood! May I see your proof of vaccination or negative test result?
Patron presents Vax Card
Patron is unaware of COVID policies and does not have Vax Card or Test Result
Patron presents Test Result
Confirm:
WHO-Approved Vax
Correct # of Doses
Valid Shot By Date
Patron is not vaccinated or tested
Patron is vaccinated or tested, no Covid Documentation
Confirm:
Within 24h for Antigen Test
Within 72h for PCR Test
Thank you! Your tickets will be scanned at the next door. Enjoy the show!
Call Crowd Attendant
Thank you! Your tickets will be scanned at the next door. Enjoy the show!
Help patron access Covid Documentation via email, digital health records such as MyChart, CVS App, Walmart App, having someone at home send a photo of the document, etc.
Offer patron access to the Digital Stream (Huntington shows only) or offer an exchange
Patron cannot access documentation
Offer at-cost COVID Test for $14
Call Crowd Attendant

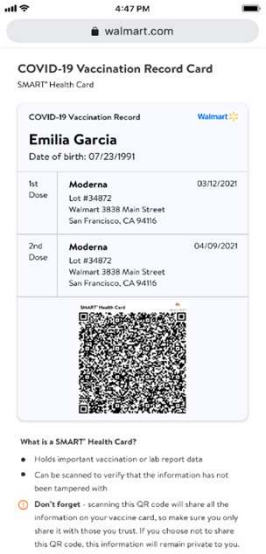
Checking Vaccine Documentation











Checking International Vaccine Documentation

The Huntington accepts all World Health Organization-approved vaccines.

If you aren't familiar with the language on a patron's vaccine card, try to find the name of the vaccine (Pfizer, Vero, SinoVac, etc.) and the numerical dates of the doses.

Be aware that some countries notate dates differently than in the US, with the date preceding the month, for example September 12th being noted as 12/9/21 instead of 9/12/21.

预防接种凭证

受种者编码 / Code：45140202551998Z006

身份证号 / ID：

受种者姓名 / Name：

出生日期 / Date of birth：1998-09-15

性别 / Gender：女

联系电话 / Mobile Phone：131

家庭住址 / Current Address：

序号 NO	疫苗与剂次 Vaccine/Dose	接种日期 Date	疫苗批号 Lot	疫苗追溯码 Tracing code	生产企业 Manufacturer	接种单位 Clinic
1	新冠疫苗（Vero细胞）①	2021-05-04	H202103033	8190142006038264159 5	北京科兴中维	崇左市人民医院
2	新冠疫苗（Vero细胞）②	2021-05-25	202104017J		北京科兴中维	崇左市妇幼保健院

发证单位(盖章) / Clinic：

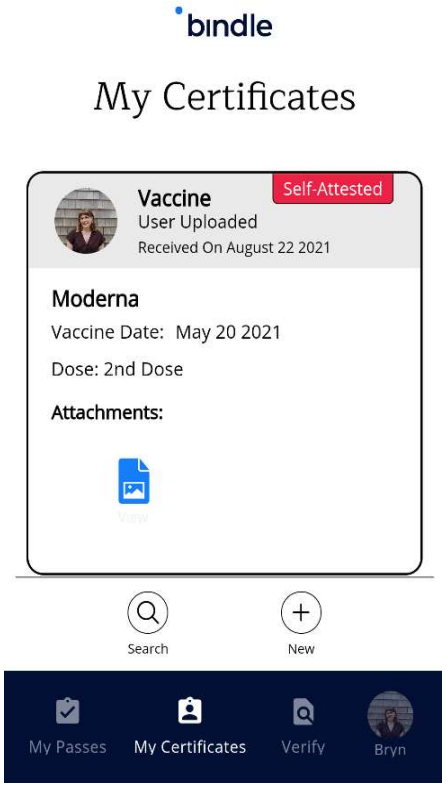
Bindle

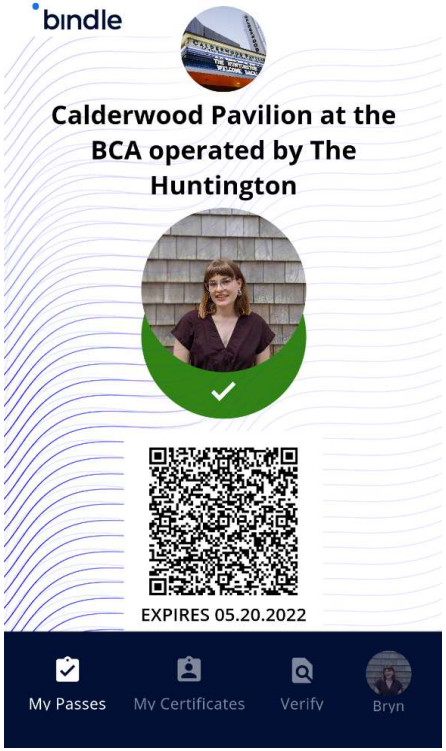
In an effort to safely and efficiently verify compliance with COVID protocols we have partnered with Bindle, a health status app that helps you feel safe going into shared spaces again. Individuals can safely store COVID-19 test results and vaccine records in their Bindle wallet, which transforms them into entry passes that can be used to access events and locations. Bindle technology is designed in such a way that your personal health data is kept strictly private. You have complete control of your health data – Bindle and the event venue don't see it or store it.

My Certificates allow patrons to save a copy of their vaccination card or test result in the app. They can open their documentation by clicking on the blue "attachments" icon. Vaccine checkers will look for the name of the vaccine and dates just like any other card.

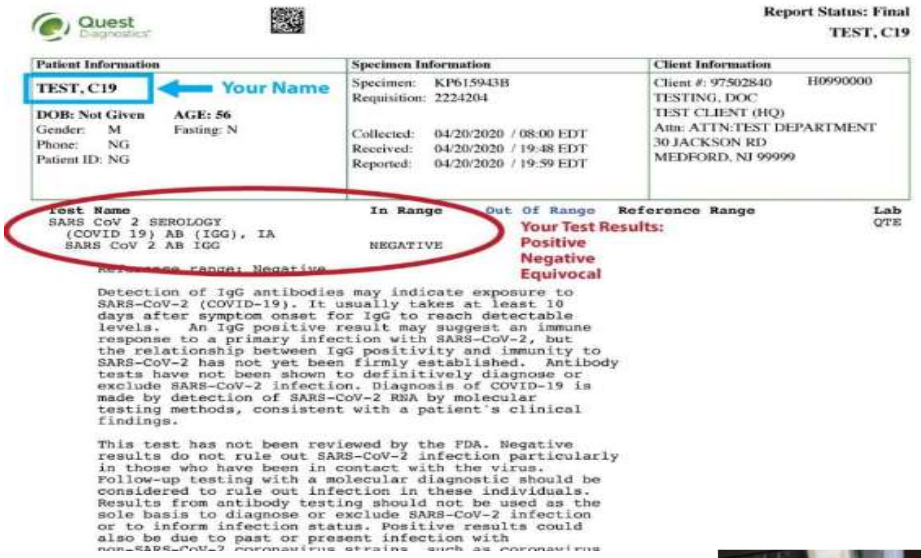
Certificate + Specific Venue COVID Standards = Pass

When a patron has correctly uploaded their documentation in Certificates and created an Entry Pass for the Calderwood Pavilion, they will show you this and no further verification is required. Make sure the screen displays a fluid flashing motion along the lines in the background—this animation is to ensure that a patron is presenting a Bindle Pass in the app instead of a screenshot





Verifying Testing Documentation



Quest Diagnostics

Report Status: Final
TEST, C19

Patient Information	Specimen Information	Client Information
TEST, C19 ← Your Name	Specimen: KP6159438	Client #: 97502840 H0990000
DOB: Not Given AGE: 56	Requisition: 2224204	TESTING, DOC
Gender: M Fasting: N		TEST CLIENT (HQ)
Phone: NG	Collected: 04/20/2020 / 08:00 EDT	Attn: ATTN:TEST DEPARTMENT
Patient ID: NG	Received: 04/20/2020 / 19:48 EDT	30 JACKSON RD
	Reported: 04/20/2020 / 19:59 EDT	MEDFORD, NJ 99999

Test Name	In Range	Out Of Range	Reference Range	Lab
SARS CoV 2 SEROLOGY (COVID 19) AB (IGG), IA				QTE
SARS CoV 2 AB IGG	NEGATIVE			

Your Test Results:
Positive
Negative
Equivocal

Reference range: Negative

Detection of IgG antibodies may indicate exposure to SARS-CoV-2 (COVID-19). It usually takes at least 10 days after symptom onset for IgG to reach detectable levels. An IgG positive result may suggest an immune response to a primary infection with SARS-CoV-2, but the relationship between IgG positivity and immunity to SARS-CoV-2 has not yet been firmly established. Antibody tests have not been shown to definitively diagnose or exclude SARS-CoV-2 infection. Diagnosis of COVID-19 is made by detection of SARS-CoV-2 RNA by molecular testing methods, consistent with a patient's clinical findings.

This test has not been reviewed by the FDA. Negative results do not rule out SARS-CoV-2 infection particularly in those who have been in contact with the virus. Follow-up testing with a molecular diagnostic should be considered to rule out infection in these individuals. Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection or to inform infection status. Positive results could also be due to past or present infection with

Results from a PCR Test

Type of Test	Valid Timeframe
PCR/Polymerase Chain Reaction/Molecular Test	Within 72 hours of curtain
Antigen Test	Within 24 hours of curtain

Results of an At Home test with Time Stamp

Other Thoughts

It is important to maintain a welcoming and safe experience for patrons coming to the Calderwood; being stopped at the door regarding COVID policies can make a patron feel excluded, uninformed, or ostracized. We encourage all of our staff to approach each situation with openness and positivity. If the situation starts to escalate, please ensure the patrons that we will work with them to find a solution and call the Crowd attendant for assistance.

Overall, we have received very positive feedback that our policies make patrons feel safe to return to the theatre. Patrons over all are extremely grateful for the work we are doing, and it is because of our hard work that we are all able to enjoy the theater again! Thank you!